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CURSO DE SOPORTE TÉCNICO

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CURSO DE SOPORTE TÉCNICO

TI

OBJETIVO

El curso de Soporte Técnico TestOut PC Pro prepara a los estudiantes para los exámenes de certificación TestOut PC Pro y CompTIA A+ 220-901 y 220-902. Los estudiantes usan formatos múltiples de aprendizaje para aprender cómo instalar, administrar y proteger el hardware informático y los entornos de sistemas operativos maestros del hogar y la empresa.

DIRIGIDO A

Este curso de Soporte Ténico va dirigido a toda persona que quiera obtener las certificaciones CompTIA A+ 220-901 y 220-902, o que deseé prepararse para ser un especialista en asistencia de TI o técnico de una mesa de ayuda.

CURSO DE SOPORTE TÉCNICO

TI

BENEFICIOS

Aprobado por CompTIA

TestOut PC posee contenido de calidad aprobado por CompTIA y se ha verificado que cubre el 100 % de los objetivos de los exámenes de CompTIA A+ 220-901 y 220-902.

Simulaciones de la vida real

LabSim imita $35 000 USD en hardware y software informático y desafía a los estudiantes con escenarios del mundo real. En una simulación, los estudiantes pueden instalar hardware en una PC, arrancarla y luego configurar ese hardware en el sistema operativo. Los escenarios que encuentran en el curso imitan situaciones de la vida cotidiana que experimentarán en el trabajo como técnico de TI.

Simulaciones finales y de ensayo

TestOut PC Pro incluye simulaciones finales que permiten a los estudiantes demostrar el dominio de habilidades específicas de un técnico de PC. El curso también ofrece simulaciones de ensayo que brindan a los estudiantes un ambiente donde pueden experimentar usando una variedad de hardware.

Múltiples sistemas operativos

En lugar de obtener experiencia con solo un sistema operativo, TestOut PC Pro enseña a los estudiantes cómo completar tareas en varios sistemas operativos populares, como Windows 10, Windows 8, Windows 7, Linux, macOS, BIOS/UEFI y más.

Exámenes ilimitados de práctica de certificación

TestOut PC Pro incluye exámenes de práctica para el examen de certificación TestOut PC Pro y los exámenes de certificación CompTIA A+ 220-901 y 220-902. Los estudiantes pueden adquirir confianza y habilidades de prueba al practicar todas las veces que lo deseen.

TEMARIO

CURSO DE SOPORTE TÉCNICO

TI

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b. Using the Simulator

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ii. Explore the Lab Interface
iii. Working with Internal Components (12:30)
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b. **Incident Response**

i. First Responder (5:21)
ii. Basic Forensic Procedures (10:56)
iii. Incident Response Facts
iv. Practice Questions

c. **Physical Security**

i. Physical Security (8:34)
ii. Data Disposal and Destruction (6:35)

iii. Wiping a Disk (8:11)
iv. Configuring a Screen Saver Password (3:58)
v. Physical Security Facts
vi. Require a Screen Saver Password
vii. Practice Questions

d. **Social Engineering**
   i. Social Engineering (11:07)
   ii. Practice Questions

e. **BIOS/UEFI Security**
   i. BIOS/UEFI Security (8:28)
   ii. Configuring BIOS/UEFI Security Settings (8:04)
   iii. BIOS/UEFI Security Facts
   iv. Configure BIOS/UEFI Security
   v. Practice Questions

f. **Malware Protection**
   i. Malware (9:31)
   ii. Malware Facts
   iii. Malware Protection (8:32)
   iv. Implementing Malware Protection on Windows (11:19)
   v. Implementing Malware Protection on Linux (7:34)
   vi. Implementing Malware Protection on Mac OS (6:34)
   vii. Malware Protection Facts
   viii. Practice Questions

g. **Authentication**
   i. Authentication (8:41)
   ii. Elevating Privileges on Linux (6:04)
   iii. Configuring Password Policies on Windows (11:54)
   iv. Password Facts
   v. Enforce Password Settings
   vi. Manage Linux Passwords
   vii. Managing Authentication on Windows (6:23)

viii. Using a Biometric Scanner (3:11)
ix. Using a Smart Card Reader (3:24)
x. Authentication Management Facts
xi. Practice Questions

h. **File Encryption**
   i. File Encryption (5:23)
   ii. File Encryption Facts
   iii. Encrypting Files (9:16)
   iv. Encrypt Files
   v. Bitlocker (5:44)
   vi. Bitlocker Facts
   vii. Using Bitlocker (6:42)

i. **Network Security**
   i. Wired Network Security Best Practices (11:16)
   ii. Wired Network Security Facts
   iii. Wireless Network Security Best Practices (9:50)
   iv. Wireless Network Security Facts
   v. Practice Questions

j. **Firewalls**
   i. Firewalls (9:58)
   ii. Configuring Windows Firewall (7:06)
   iii. Firewall Facts
   iv. Configure the Windows Firewall
   v. Network Appliances (3:01)
   vi. Network Appliance Facts
   vii. Practice Questions

k. **Proxy Servers**
   i. Configuring Proxy Settings (5:38)
   ii. Configuring Proxy Settings (5:11)
   iii. Proxy Server Facts
   iv. Use a Proxy Server

v. Practice Questions

l. **VPN**

i. Virtual Private Networks (VPN) (9:01)
ii. Configuring a VPN Connection (6:44)
iii. VPN Facts
iv. Configure a VPN Connection
v. Practice Questions

m. **Security Troubleshooting**

i. Common Security Issues (15:32)
ii. Network Security Threat Facts
iii. Security Troubleshooting Facts
iv. Practice Questions

XIII. **CAPSTONE EXERCISES**

i. Build a Computer From Scratch
ii. Troubleshoot a Malfunctioning Computer
iii. Troubleshoot System Startup
iv. Create a Home Office Network
v. Configure the Windows Operating System
vi. Troubleshoot a Mobile Device
vii. Configure Linux
viii. Lab Sandbox

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• **DESCUENTO POR PRONTO PAGO** - Aplica liquidando el total de la inversión hasta 5 días hábiles previos al evento
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• **FINANCIAMIENTO** – NO aplica

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PENALIZACIONES
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• **20%** - Notificando con menos de 6 días hábiles previos al evento - Se podrá elegir otro Curso pagando la diferencia. En caso de reincidencia, aplica penalización del **100%**
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